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E. Prohibited Conduct:

You are prohibited from posting or transmitting to or from the Site any unlawful, threatening, libellous, defamatory, obscene, scandalous, inflammatory, pornographic, or profane material, or any other material that could give rise to any civil or criminal liability under the law. You agree (i) not to use the Site to upload or distribute in any way files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of another's computer; (ii) not to interfere or disrupt the Site or any networks connected to the Site; (iii) not to use any device, software or routine or attempt to interfere with the proper functioning of the Site or any transactions being offered at the Site (iv) not to use the Site to collect or export personal information, including, without limitation, financial information, about other participants at the Site; (v) not to use the services, products associated with the Site for illegal purposes, and (vi) to comply with all regulations, policies and procedures or networks connected to the Site.

F. Disclaimer of Warranty:

Green Emerald WLL, Kingdom of Bahrain does not warrant or make any representations regarding the use, validity, accuracy, or reliability of, or the results of the use of, or otherwise respecting, the content of the site or any other websites linked to or from the site. the content of the site is provided "as is" without warranties of any kind either express or implied. to the fullest extent possible pursuant to applicable law, Green Emerald WLL, Kingdom of Bahrain disclaims all warranties, express or implied, including, but not limited to implied warranties of merchantability, fitness for a particular purpose, non-infringement or other violation of third party rights.

G. Refund:

Green Emerald WLL, Kingdom of Bahrain do not guarantee any minimum number of leads or any leads or impressions, unless otherwise stated in the Subscription Order at all as a result of your Membership



- You cannot cancel, pause or get a refund for any credit, subject to change the type of display support on listing e.g. by upgrading from a standard listing to a premium, featured listing.
- Credits can be used for different category.
- Once a Listing Request has been accepted, you cannot pause the service or change the applicable listing;
- All payment must be made in advance prior to the Services being provide.
- you cannot use Credits or the Service if not used in specified contract period.

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In no event will Green Emerald WLL, Kingdom of Bahrain be liable for any damages, including without limitation direct or indirect, special, incidental, or consequential damages, losses or expenses arising in connection with this site or use thereof or inability to use by any party, or in connection with any failure of performance, error, omission, interruption, defect, delay in operation or transmission if any, computer virus or line or system failure, even if Green Emerald WLL, Kingdom of Bahrain , or representatives thereof, are advised of the possibility of such damages, losses or expenses. hyperlinks to other internet resources are at your own risk; the content, accuracy, opinions expressed, and other links provided by these resources are not investigated, verified, monitored, or endorsed by Green Emerald WLL, Kingdom of Bahrain in any way or matter.

J. Amendments

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Green Emerald WLL, Kingdom of Bahrain reserves the right to change this Policy at any time

Green Emerald WLL, Kingdom of Bahrain reserves the right to change this Policy at any time by posting an updated Policy at the Websites.

K. Acknowledgement

We secure information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use, or disclosure. We maintain reasonable administrative, technical, and physical safeguards in an effort to protect against unauthorized access, use, modification, and disclosure of Personal Information in our control and custody. However, no data transmission over the Internet or wireless network can be guaranteed against interception or leakage.

Therefore, while we strive to protect your Personal Information, you acknowledge that



- there are security and privacy limitations of the Internet which are beyond our control;
- the security, integrity, and privacy of any and all information and data exchanged between you and the Website cannot be guaranteed; and
- any such information and data may be viewed or tampered with in transit by a third party, despite best efforts.

As the security of Personal Information depends in part on the security of the device you use to communicate with us and the security you use to protect your credentials, please take appropriate measures to protect this information.

L. Contacting Us:

If you have any questions, concerns, or complaints regarding this Policy, the information we hold about you, or if you wish to exercise your rights, we encourage you to contact us using the details below:

- **Email address** : Support@greenemeraldbh.com
- Office: Shop No 27, Building 8, Road 362, Block 305, Manama Centre, Kingdom of Bahrain
- Contact numbers +973 33541234, +973 77092345

We will attempt to resolve complaints and disputes and make every reasonable effort to honour your wish to exercise your rights as quickly as possible and, in any event, within the timescales provided by applicable data protection laws.